

# Legal Notice

## Résidence I Pozzi

### 1. Legal Information

- **Company Name:** SARL ATTIA
- **Head Office Address:** 30 Bd. Paoli 20200 BASTIA
- **Phone Number:** +33 6 20 53 57 74
- **Email Address:** [attiagabriel@yahoo.fr](mailto:attiagabriel@yahoo.fr)
- **Legal Form:** SARL
- **Share Capital:** €16,720.00
- **Publication Director:** Gabriel ATTIA
- **Website Host:** WordPress
  - **Address:** Automattic Inc., 60 29th Street #343, San Francisco, CA 94110, USA
  - **Phone Number:** +1 877 273 3049
- **SIREN Number:** 478 493 760 00027

### 2. General Terms of Use (GTU)

Access to and use of the Résidence I Pozzi website are subject to the following conditions:

#### Website Access

The website is accessible 24/7 except in cases of force majeure, technical issues, or maintenance.

#### Intellectual Property

All content on this site (text, images, logos, etc.) is protected by copyright. Full or partial reproduction is prohibited without written authorization.

#### Liability

The residence disclaims all responsibility for website malfunctions or compatibility issues with certain browsers.

### 3. Internal Regulations

#### Access to Rooms, Check-in, and Check-out

- Guests must present a valid ID and the IDs of accompanying persons.
- The occupancy of accommodations is limited to the number of people specified in the regulations.

- Rentals begin at 4:00 PM and end at 10:00 AM.
- A **€500 credit card authorization (deposit)** will be made before arrival. This authorization is **not a charge** and is solely used to verify the availability of funds. It will only be used in case of damage or an incident.
- Keys must be returned to the reception or placed in the designated drop box.

## **Cancellation and Refund Policy**

### **High Season (June to October)**

- Cancellation more than 30 days prior to the arrival date: **100% refund.**
- Cancellation 30 days or less before the arrival date: **no refund.**

### **Low Season (outside the High Season)**

- Cancellation more than 7 days prior to the arrival date: **100% refund.**
- Cancellation 7 days or less before the arrival date: **no refund.**

## **Deposit Terms**

- If the credit card authorization for the deposit cannot be validated (insufficient funds or technical issue), the residence will contact the guest immediately to resolve the issue.
- An alternative option will be to provide a deposit check upon arrival. If the issue cannot be resolved before the stay, the residence reserves the right to cancel the booking **without refund.**

## **Cancellation Procedure**

All cancellation requests must be made in writing (via email or registered mail) and include:

- The reservation number;
- The identity of the person who made the booking;
- Their personal contact information.

The date the cancellation request is received will be considered the official cancellation date.

## **Refunds**

Refunds will be processed to the credit card used for the reservation within a maximum of **14 business days** after the cancellation request is validated.

## **Children and Extra Beds**

- Children must remain under adult supervision.
- The residence can provide a crib for children under 3 years old, subject to availability (supplement of €10 per stay).

## **Responsibility**

- The residence is not responsible for accidents, loss, or theft occurring on the premises.
- Any voluntary or involuntary damage will be billed to the guest.

### **Respect for the Premises**

- Smoking inside rooms is prohibited (€90 fine).
- Any disturbance or excessive noise will result in immediate eviction without refund.

### **Parking**

Private parking is monitored by video surveillance, but the residence assumes no responsibility for loss, theft, or damage.

### **Fraud**

Any fraudulent behavior is subject to criminal penalties (6 months of imprisonment and a €7,500 fine).

### **Acceptance**

Any reservation implies acceptance of the general terms and the internal rules.

## **4. Privacy Policy**

### **Collected Data**

Personal data (name, first name, email, phone number, etc.) is collected solely for managing reservations.

### **User Rights**

In compliance with GDPR, you have the right to access, rectify, and delete your data. To exercise these rights, contact us at: [ipozzi.residence@gmail.com](mailto:ipozzi.residence@gmail.com).

### **Cookies**

This site uses cookies to enhance your experience and collect analytical data. You can configure your browser to disable cookies.

## **5. Claims and Mediation**

In case of disputes or complaints, please contact us directly at: [ipozzi.residence@gmail.com](mailto:ipozzi.residence@gmail.com). If no amicable resolution can be found, you may refer the matter to an authorized mediator to resolve the dispute.

